

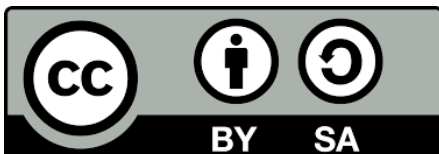
# Netiquette

## Scenario 1

### Answer Sheet

1. The use of capital letters gives the message a tone of urgency.
2. The tone is a lot more serious than it needs to be.
3. The ellipsis gives the message a grave tone, unnecessarily.

All the above contributed to give this message a tone a lot more serious than it needed to have, making the recipient believe that something was wrong.



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